

# Thank you for your interest in Utility Pipeline as your natural gas provider!

Below is some helpful information to guide you through the service line installation process:

- Every project has an assigned, certified contractor to install the mainline
- You will deal **directly** with the contractor that has been assigned the project for your service line installation
- This is a separate transaction from Utility Pipeline. You will be billed directly from the contractor - not from us
- Specific service line costs for your property will be discussed during your consultation. Remember - each job is unique due to factors such as water, trees, fences, etc.
- You **must** be available to fill out the customer consultation form and to determine how you would like the installation completed
- **You own your service line.** It is your responsibility to maintain it and ensure nobody accidentally digs into it.  
**Always call 811 before digging**
- You cannot dig your own service line because of PUCO/FERC regulations

If you have any questions or are ready to apply for natural gas service, call us any time or apply online



1.888.863.0032



[www.utilitypipelineltd.com/apply](http://www.utilitypipelineltd.com/apply)



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