

Revision date 7/13/21

APPLICATION AND CONTRACT FOR NATURAL GAS SERVICE TO COMMERCIAL CUSTOMERS OF KNG ENERGY, INC

419-424-3427 800-434-3427

I REQUEST NATURAL GAS SERVICE AT THE ADDRESS INDICATED BELOW. I GRANT KNG ENERGY THE RIGHT TO INSTALL AND MAINTAIN THE GAS MAIN FACILITIES AND METERING EQUIPMENT ON MY PREMISES AND AGREE TO ABIDE BY THE RULES AND REGULATIONS OF KNG ENERGY. I UNDERSTAND THE METER SETTING IS MY RESPONSIBILITY AND MUST BE PURCHASED FROM KNG ENERGY. I ALSO AGREE TO HAVE MY SERVICE LINE INSTALLED AND/OR REPAIRED BY A DOT QUALIFIED CONTRACTOR AT MY EXPENSE OR BE DISCONNECTED FROM SERVICE.

Business Name:	Service Address: _	
Contact Person:		
Phone #		
Email Address:		
Tax ID#:		
Emergency Contact Name and Telephone	Number:	
PRINCIPAL OFFICER:		
1. Name:	Title:	Phone #
Heating/Cooler Contractor:		Phone #
and in accordance with the Company's Rules at Company's P.U.C.O. No. 1 tariff on file with an contract as if fully written herein. The rates and charges to be charged and contract as if fully written herein. The rates and charges to be charged and contract shall govern the provision of Kalida, Ohio remains in effect. If no new contract company may continue to provide service to the into a new contract or until the Public Utilities Contract in the Customer may terminate this contract supplied to the premises until such notice has been a Company. The Customer agrees to convey to the Contract in the Customer agrees to convey to the Contract in the Customer agrees to convey to the Contract in the Customer agrees to convey to the Contract in the Customer agrees to convey to the Contract in the Customer agrees to convey to the Contract in the Customer agrees to convey to the Contract in the Customer agrees to convey to the Contract in the Customer agrees to convey to the Contract in the Customer agrees to convey to the Contract in the Customer agrees to convey to the Contract in the Customer agrees to convey to the Contract in the Customer agrees to convey to the Contract in the Customer provided, however, that should the Company, the Customer guarantees for the remains to be performed by the Customer.	rice and the Customer agrees to pay monthly for this service and Regulations Governing the Distribution and Sales of dapproved by the Public Utilities Commission of Ohio, oblected by the Company for furnishing natural gas service visions of which are made a part of this contract as if fully finatural gas service by the Company to the Customer direct is entered into by the parties governing service render Customer pursuant to the terms, conditions, rates, and chromission of Ohio establishes rates and charges applicable by giving notice to the Company prior to the date of term are received and the Company has had a reasonable time, restomer for any loss, injury, or damage resulting from the mpany such easements, licenses and rights of way over not natural gas service. provisions, and conditions of this contract shall inure to a sustomer assign its interests and privileges under the term inder of the term of the contract, the full performance by arties have caused this contract to be duly executed.	of Gas in Unincorporated Areas as set forth in the which Rules and Regulations are made a part of this ce to the Customer shall be as set forth in Ordinance by written herein. uring the period Ordinance 91-22, of the Village of cered after the expiration of Ordinance No. 91-22 the targes specified by this contract until the parties enter pole to the service which is the subject of this contract, mination. The Customer is responsible for all service not less than three days, to discontinue service. The Customer's use of the natural gas furnished by the property owned or occupied by the Customer as the not be binding upon the successors or assignees of the not of this contact without the written consent of the
KNG Energy, Inc.		Date
FOR COMPANY USE ONLY		
ACCOUNT #	EFFECTIVE DATE OF SERVICE	METER#

_____ ROUTE # _____ READ SEQ _____ ACCTING GROUP # ____ RATE # ___



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Complaint Procedures:

If you have a question regarding your natural gas bill or a general utility question, please call KNG Energy at 419-424-3427 or 1-800-434-3427. KNG will investigate and reply as soon as possible.

If your complaint is not resolved after you have called KNG, or for general utility information, residential and business customers may call the Public Utilities Commission of Ohio (PUCO), toll-free at 1-800-686-7826 or for TDD/TYY toll-free at 1-800-686-1570, from 8:00 a.m. to 5:30 p.m. weekdays, or visit www.puco.ohio.gov.

The Ohio Consumers' Counsel (OCC) represents residential utility customers in matters before the PUCO. The OCC can be contacted toll-free at 1-877-742-5622, from 8:00 a.m. to 5:00 p.m. weekdays, or visit www.pick.occ.org.

Customer Rights & Responsibilities:

Safety to our customers and community is a high priority with KNG Energy. Please remember to "Call Before You Dig". Ohio's one call number is 1-800-362-2764 or 811.

Each customer is responsible to install their service line to KNG's specifications and to repair any leaks at their expense or be disconnected from service. Each customer is also responsible to purchase a meter setting from KNG Energy. KNG will be responsible for conducting leak surveys and the general operation and maintenance on the service line.

Each customer is responsible for paying the total amount due by the due date indicated on the billing statement. If payment is not received, KNG has the right to terminate natural gas service after sufficient written notice is given. If termination for non-pay does occur, KNG will reconnect service after payment in full is received or payment arrangements are reached. If termination does occur, a security deposit may be required.

Each customer has the right to request from KNG their usage history and also request that their meter be tested if the usage appears to be over stated.

For information on low-income assistance, please call our office at 419-424-3427.

Company Personnel:

KNG employees may need to be on your property. Activities they may be performing include, but are not limited to, meter reading, line locating, leak survey and pipeline patrolling. Please feel free to contact KNG if you have questions regarding a KNG employee.

Rates:

KNG's rates are available by request at our office located at 1700 Westfield Drive, Findlay.

Minimum Gas Service Standards:

Customers may view a copy of the minimum gas service standards on the PUCO's website or you can obtain a copy from the Commission upon request.

Actual Meter Readings:

Actual meter readings will be taken when service is established; when service is terminated and at least once every twelve months. KNG's general practice is to take meter readings on a monthly basis but estimates may be used.

Privacy Rights:

KNG Energy respects your privacy. Any information obtained by KNG Energy will be kept confidential and will only be used for company purposes. KNG does not re-sell or re-distribute any information to any third party.

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