

**KNG ENERGY**1700 WESTFIELD DRIVE  
FINDLAY, OH 45840**APPLICATION AND CONTRACT FOR NATURAL GAS SERVICE  
TO RESIDENTIAL CUSTOMERS OF KNG**419-424-3427  
800-434-3427  
fax: 419-424-3309

I REQUEST NATURAL GAS SERVICE AT THE ADDRESS INDICATED BELOW. I GRANT KNG ENERGY THE RIGHT TO INSTALL AND MAINTAIN GAS MAIN FACILITIES AND METERING EQUIPMENT ON MY PREMISES. I UNDERSTAND THE METER SETTING IS MY RESPONSIBILITY AND MUST BE PURCHASED FROM KNG ENERGY. I ALSO AGREE TO HAVE MY SERVICE LINE INSTALLED AND/OR REPAIRED BY A QUALIFIED INSTALLER AT MY EXPENSE OR BE DISCONNECTED FROM SERVICE. (See service line installation instructions)

Customer: \_\_\_\_\_

Employer: \_\_\_\_\_

Service Address: \_\_\_\_\_

Work Phone #: \_\_\_\_\_

Mailing Address: \_\_\_\_\_

Contact in case of Gas Emergency: \_\_\_\_\_

\_\_\_\_\_

Emergency Contact Phone #: \_\_\_\_\_

Phone # \_\_\_\_\_ *D.O.B* \_\_\_\_\_

Heating/Cooling Contractor: \_\_\_\_\_

Email: \_\_\_\_\_

Effective Date for Service \_\_\_\_\_

**The following appliances will use natural gas:**      Furnace \_\_\_\_\_      Water Heater \_\_\_\_\_      Stove \_\_\_\_\_      Fireplace \_\_\_\_\_

Clothes Dryer \_\_\_\_\_      Garage Heater \_\_\_\_\_      Generator \_\_\_\_\_      Other (please list) \_\_\_\_\_

**This Contract is made by and between KNG Energy, Inc. (hereinafter "the Company") and Customer as stated above.**

**WITNESSETH:** That in consideration of the promises and mutual covenants contained herein the parties agree as follows:

The Company agrees to furnish to the Customer during the term of this contract, and Customer agrees to take from the Company at the point of delivery located at the address listed above all the natural gas required by the Customer.

The Company shall provide natural gas service and the Customer agrees to pay monthly for this service and for all natural gas used hereunder subjected to and in accordance with the Company's Rules and Regulations Governing the Distribution and Sales of Gas in Unincorporated Areas as set forth in the Company's P.U.C.O. No. 1 tariff on file with and approved by the Public Utilities Commission of Ohio, which Rules and Regulations are made a part of this contract as if fully written herein.

The rates and charges to be charged and collected by the Company for furnishing natural gas service to the Customer shall be as set forth in Ordinance No. 91-22 of the Village of Kalida, Ohio, the provisions of which are made a part of this contract as if fully written herein.

This contract shall govern the provision of natural gas service by the Company to the Customer during the period Ordinance 91-22, of the Village of Kalida, Ohio remains in effect. If no new contract is entered into by the parties governing service rendered after the expiration of Ordinance No. 91-22 the Company may continue to provide service to the Customer pursuant to the terms, conditions, rates, and charges specified by this contract until the parties enter into a new contract or until the Public Utilities Commission of Ohio establishes rates and charges applicable to the service which is the subject of this contract, whichever first occurs.

The Customer may terminate this contract by giving notice to the Company prior to the date of termination. The Customer is responsible for all service supplied to the premises until such notice has been received and the Company has had a reasonable time, not less than three days, to discontinue service.

The Company shall not be liable to the Customer for any loss, injury, or damage resulting from the Customer's use of the natural gas furnished by the Company.

The Customer agrees to convey to the Company such easements, licenses and rights of way over property owned or occupied by the Customer as the Company shall deem necessary for the provision of natural gas service.

It is mutually agreed that all the covenants, provisions, and conditions of this contract shall inure to and be binding upon the successors or assignees of the Customer provided, however, that should the Customer assign its interests and privileges under the terms of this contract without the written consent of the Company, the Customer guarantees for the remainder of the term of the contract, the full performance by the assignee of all covenants and conditions that are to be performed by the Customer.

In Witness Whereof the parties have caused this contract to be duly executed.

Customer (Typed signature acceptable)

Date

By: \_\_\_\_\_

KNG Energy, Inc.

Date

**FOR COMPANY USE ONLY**

ACCOUNT # \_\_\_\_\_

EFFECTIVE DATE OF SERVICE \_\_\_\_\_

METER # \_\_\_\_\_

RM# \_\_\_\_\_

ROUTE # \_\_\_\_\_ READ SEQ \_\_\_\_\_ ACCTING GROUP # \_\_\_\_\_ RATE # \_\_\_\_\_

Revision date 10/15/20

Complaint Procedures:

If you have a question regarding your natural gas bill or a general utility question, please call KNG Energy at 419-424-3427 or 1-800-434-3427 as soon as possible. KNG will investigate and reply as soon as possible.

If your complaint is not resolved after you have called KNG, or for general utility information, residential and business customers may call the Public Utilities Commission of Ohio (PUCO), toll-free at 1-800-686-7826 or for TDD/TYY toll-free at 1-800-686-1570, from 8:00 a.m. to 5:30 p.m. weekdays, or visit [www.puco.ohio.gov](http://www.puco.ohio.gov).

The Ohio Consumers' Counsel (OCC) represents residential utility customers in matters before the PUCO. The OCC can be contacted toll-free at 1-877-742-5622, from 8:00 a.m. to 5:00 p.m. weekdays, or visit [www.pick.occ.org](http://www.pick.occ.org).

Customer Rights & Responsibilities:

Safety to our customers and community is a high priority with KNG Energy. Please remember to "Call Before You Dig". Ohio's one call number is 1-800-362-2764.

Each customer is responsible to install their service line to KNG's specifications and to repair any leaks at their expense or be disconnected from service. Each customer is also responsible to purchase a meter setting from KNG Energy. KNG will be responsible for conducting leak surveys and the general operation and maintenance on the service line.

Each customer is responsible for paying the total amount due by the due date indicated on the billing statement. If payment is not received, KNG has the right to terminate natural gas service after sufficient written notice is given. If termination for non-pay does occur, KNG will reconnect service after payment in full is received or payment arrangements are reached. If termination does occur, a security deposit may be required.

Each customer has the right to request from KNG their usage history and also request that their meter be tested if the usage appears to be over stated.

For information on low-income assistance, please call our office at 419-424-3427.

Company Personnel:

KNG employees may need to be on your property. Activities they may be performing include, but are not limited to, meter reading, line locating, leak survey and pipeline patrolling. Please feel free to contact KNG if you have questions regarding a KNG employee.

Rates:

KNG's rates are available by request at our office located at 1700 Westfield Drive, Findlay.

Minimum Gas Service Standards:

Customers may view a copy of the minimum gas service standards on the PUCO's website or you can obtain a copy from the commission upon request.

Actual Meter Readings:

Actual meter readings will be taken when service is established; when service is terminated and at least once every twelve months. KNG's general practice is to take meter readings on a monthly basis but estimates may be used.

Privacy Rights:

KNG Energy respects your privacy. Any information obtained by KNG Energy will be kept confidential and will only be used for company purposes. KNG does not re-sell or re-distribute any information to any third party.